

Ministry of Land Transport and Light Rail

Communiqué

Disciplinary Committee of the National Land Transport Authority (NLTA)

The Public is hereby informed that a Disciplinary Committee has been set up, under the National Land Transport Authority (Disciplinary Committee) Regulations 2022, with a view to initiating and hearing disciplinary proceedings against licencees of the NLTA who are not complying to their conditions of licence or those contravening the prevailing legislation on land transport.

Members of the Public are invited to submit any complaint in case of unsatisfactory service by the transport operators by calling at the NLTA Office in order to register their statement.

The Ministry, therefore, wishes to make an appeal to transport operators to strictly adhere to their conditions of licence and to maintain a satisfactory level of service to passengers.

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25 August 2022